

ePages 6 Merchant

Shop connection for SAP Business One



***e*.pages**

e-commerce. now plug & play.



„With the direct link between our online shop and SAP system, we were able to reduce delivery time significantly.“

Time Is Money.

With ePages, SAP and coresuite eCommerce 2.0, You'll Have more of It.

The cornerstones of good business not only include the product range, they also include customer service, speed and reliability because high profits and customer trust are a direct result of these. We know you didn't just find this out yesterday and it's why you already know what the advantages of an enterprise resource planning system are. All areas of a company mesh like gears in this regard: costs, personnel, products and many other things. An enterprise resource planning system enables you to save time, money and avoid mistakes made by manual work through smooth processes and automatic data processing.

How does this work in online business? ePages, SAP Business One and coresuite eCommerce 2.0 together form a powerful trio with whose help small- and medium-sized online businesses can operate more efficiently and customer-friendly.

Thanks to coresuite eCommerce 2.0, data about customers, ordering, products or articles does not need to be manually transported from one to the other system. Customers are informed directly in the shop about delivery bottlenecks without these having to be coordinated by your employees. Automated alarm functions and approval processes make it possible to directly react to critical events or special customer wishes. All company data can be reliably drawn from one source in real time.

coresuite eCommerce 2.0 thus reduces the complexity for the sales department, creates a solid basis for the controlling and ensures that orders can be processed quickly and reliably in a customer-oriented way. You save time, lower your costs and excellent service will make you shine with your customers.



Two Systems – One Language. coresuite eCommerce 2.0 Unites.

Your Customers

With coresuite eCommerce 2.0, current customer information can always be exchanged between ePages and SAP Business One.

Here's how it works:

New Customers

For newly registered customers, a customer account or profile is created in the respective parallel system. If customer data is already present, it is synchronised between SAP Business One and ePages.

Current Customer Data

Customer-sided changes are transferred from the ePages customer account to the enterprise resource planning system. Likewise, changes on merchant pages are passed on to the ePages customer account from the enterprise resource planning system.



Orders in Your Shop

You want the overview; your customers want a fast delivery. Data from orders is thus automatically exchanged between ePages and SAP Business One.

Here's how it works:

Orders

Orders that are placed in the shop by customers are immediately passed to the enterprise resource planning system.

Order Numbers

The ePages order number is displayed on the customer order in SAP.

Current Order Status

The status of orders is handled in the enterprise resource planning system and subsequently transferred to the ePages customer account.

Invoices and Bills of Sale

Order documents are issued in the enterprise resource planning system.



Success Confirmed. coresuite eCommerce 2.0 In Practice.



Arthur Capelle company (founded 1927) is a manufacturer of workwear and journeyman's clothing and runs a special delivery for builder needs. The company selected ePages for the implementation of their online shop www.acapelle.de. By integrating SAP Business One via coresuite eCommerce 2.0, managing and selling all their products, from suspenders to workwear is completely straightforward.



The LFT Germany GmbH is a subsidiary of the AKTAŞ Group and sells air springs and bellows in over 70 countries. The company has already been working with SAP Business One for 5 years. The online shop www.airsprings.de was launched in the fall of 2007 and was immediately linked to the enterprise resource planning system via coresuite eCommerce 2.0. Both the time and cost savings, as well as the low rate of errors have confirmed LFT Germany GmbH's decision to this day.



With 2000 m², the PLUSMUSIC AG is the largest music house in Switzerland. Plusmusic is a music centre, planning office and distribution company all in one and offers everything musicians and music fans could ever want. In order to easily and efficiently manage the large product range on shop.plusmusic.ch, the shop based on ePages was tethered to SAP Business One via coresuite eCommerce 2.0.



Expertise in Your Region. ePages Project Partners.

ePages has been working for years with a network of specialised and experienced partners to sell and to professionally implement ePages 6 Merchant online. Experts in conceptual design, web design, project planning, system integration, and hosting will coordinate the set-up of your online presence—and assist you during any modifications.

Our goal is the perfect solution for you. This is why ePages as a software vendor focuses on platform development, adaption to important internet standards and connection to IT systems and portals—whereas our partners deliver the knowhow to tailor a solution exactly to your needs. Our partner channel is the foundation of our product and company strategy.

To locate the ideal partner contact-person in your region, please visit epages.com/en/partner.

Our partners' services:

Consulting

- Develop or check your business plan and your online strategy
- Integrate your online offer into your company processes
- Oversee the management of projects

Design

- Generate a design concept and adapt ePages templates to your corporate design
- Create or modify graphics
- Edit your online texts

Integration

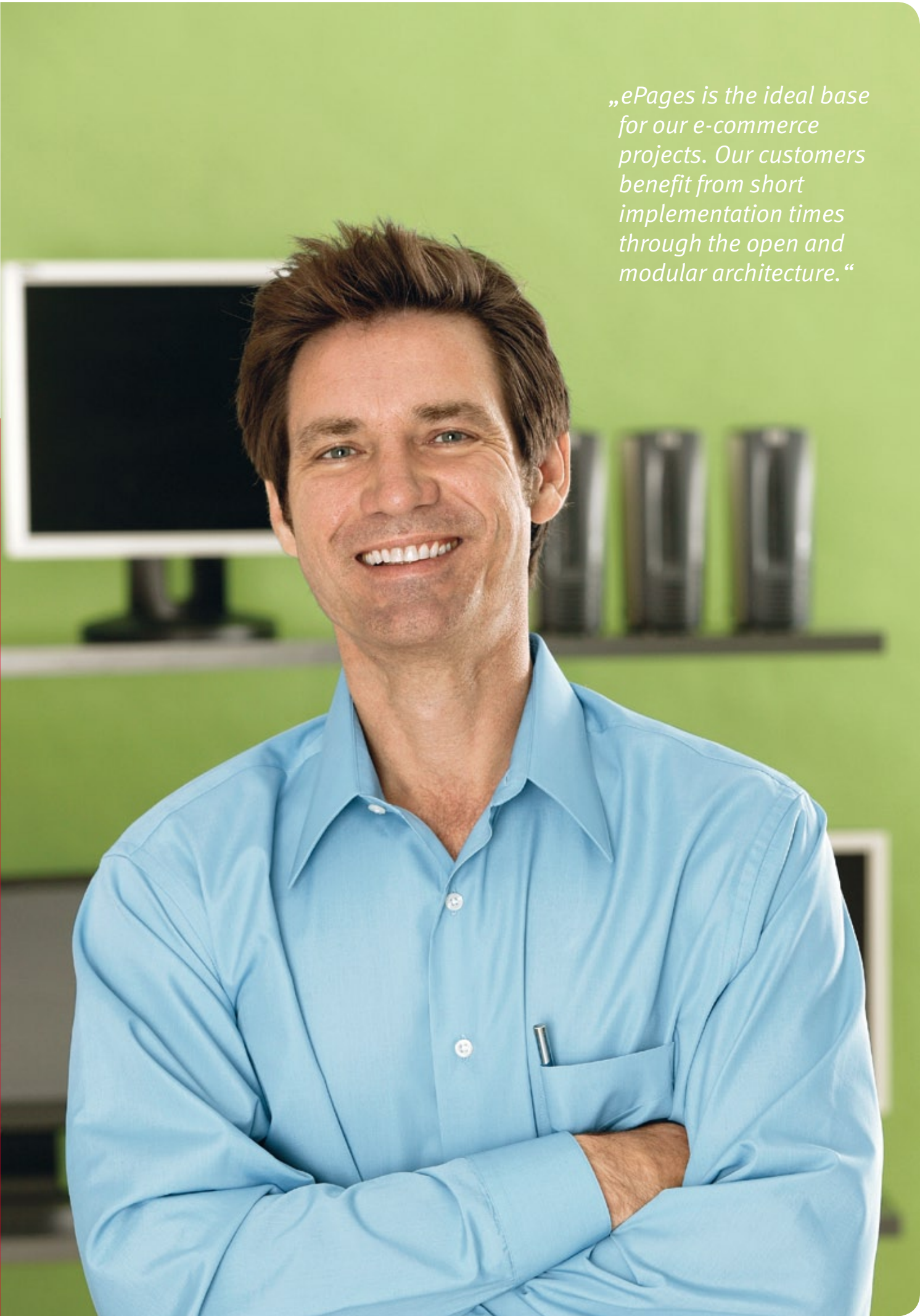
- Analyse potential interfaces between two systems
- Integrate systems using standard modules or special developments
- Develop WebServices for the automated exchange of data
- Development of individual features

Technical Operations

- Rent hardware
- Supply infrastructure
- Make your shop and your website secure
- Incorporate software updates

Marketing

- Consultation on the marketing of each shop or web site
- Creation of an individual marketing concept
- Execution and follow-up of marketing measures



„ePages is the ideal base for our e-commerce projects. Our customers benefit from short implementation times through the open and modular architecture.“



Headquarters

ePages Software GmbH
Pilatuspool 2
20355 Hamburg
Germany
+49-40-350 188-0 phone
+49-40-350 188-222 fax
info@epages.com

Jena

ePages Software GmbH
Leutragraben 1
07743 Jena
Germany
+49-40-350 188-0 phone
+49-40-350 188-111 fax
info@epages.com

London

ePages Software Ltd.
Hudson House
8 Tavistock Street
London, WC2E 7PP
United Kingdom
+44-203-178 5330 phone
+44-203-031 1224 fax
info@epages.co.uk

Barcelona

ePages Southern Europe S.L.
Entenza 332-334, 3^a2^o
08029 Barcelona
Spain
+34-91-453 4355 phone
info@epages.es

San Francisco

ePages Software
268 Bush Street, Suite 4040
San Francisco, CA 94104
USA
+1-415-294 4343 phone
usa@epages.com

epages.com